



8x8, Inc.

April 20, 2016

Federal Communications Commission
Attn: Appeals Department for USAC/E-rate
445 12th Street SW
Washington, DC 20554

RE: Appeal on Administrator's Decision on Invoice Deadline Extension request for re-submission of denied claims to USAC for 2014/2015

Service Provider: 8x8, Inc.
SPIN#: 143034002
FRN#: 2642390
BEN#: 16050671
Applicant Name: DESERT SANDS CHARTER HIGH SCHOOL
Denied Claim Amount: \$67,081.72
Funding year: 2014/2015
Form 471 Application number: 938271
SLD Invoice numbers: 2137630, 2137683, 2142980, 2143083, 2194753, 2233540, 2233791, 2233934, 2234694, 2292726, 2304869
8x8 Invoice numbers: M0052887, M0056017, M0058620, M0058632, M0058655, M0058661, M0058667, M0058679, M0058703, M0058709, M0058713, M0058755, M0060109, M0060121, M0060145, M0061604, M0061616, M0061640, M0061646, M0063143, M0063155, M0063179, M0063185, M0064594, M0064605, M0064625, M0064629, M0066314, M0066350, M0066356, M0066872, M0066908, M0066915, M0069641, M0069653, M0069677

Hello FCC Appeals Department,

This letter is to appeal the Administrator's Decision on Invoice Deadline Extension Request for the Desert Sands Charter High School with FRN 2642390. We are requesting a waiver regarding the FCC rule requiring invoice deadline extension request to be filed on or before the deadline in order for us to resubmit 2014/2015 invoice for the named applicant.

Due to staffing changes and departure of 8x8 Inc.'s E-rate officer, Huw Rees and 8x8 Inc.'s E-rate Program Manager, Suzanne Hernandez, we were unable to receive status updates and resolve denied reason codes from USAC prior to the resubmission deadline of February 25, 2016. The denial code provided by USAC is "code 225, Service to Entity not Approved," which as per USAC is an indication that the location address that was filed on form 471 for Desert Sands Charter High School did not match the address that was on 8x8's invoice that was submitted to USAC.

Desert Sands Charter High School recently filed a request for "Block 4 Change" with USAC that has been approved. We hereby request a deadline extension for resubmitting invoices for reimbursement related to the 2014/2015 funding year for the named Applicant.

Please see the attached list of invoices and respective SLD numbers.

Sincerely,

Scott Pinkerton
Director of Compliance
(408)654-0982
scott.pinkerton@8x8.com